



Level 4 Certificate

# Hospitality Service

The QRC Certificate in Hospitality Service provides graduates with industry current skills and competencies required to enhance the customer experience.



Duration

**17** weeks

Intakes

- January
- July

Graduation

**Level 4**  
New Zealand  
Certificate in Food  
and Beverage Service

Tai Tokerau



## Why this course?

- Develop your service skills and customer awareness with hands-on, integrated learning experiences
- Learn from industry experts – our courses are taught by industry professionals
- Study close to home – from our Paihia Campus at the heart of Northland’s tourism industry
- Graduates will have the skills to work as advanced food and beverage professionals within the hospitality industry.

The QRC Certificate in Hospitality Service provides graduates with industry current skills and competencies required to enhance the customer experience. You will gain the knowledge of food and beverage service trends, cultural intelligence techniques and compliance procedures needed to succeed in New Zealand’s dynamic tourism and hospitality industry.

## Course Outline

Paper Title	Level
<b>17 Weeks</b>	
Safe and Secure Practices in Hospitality	4
Hospitality Teams & People	4
Hospitality Compliance	4
Restaurant Service	4

## Pathways to Further Study

Graduates can pathway to QRC’s Diploma in Hospitality Management (Level 6) or Diploma in Adventure Tourism Management (Level 6).

## Entry Requirements

To be eligible for entry, applicants must meet the following requirements:

- Be 17 years of age at course commencement
- Completion of NCEA Level 2 or equivalent.