



Level 4 Certificate

Tourism Operations

The QRC Certificate in Tourism Operations will prepare students to work in the tourism industry, with a focus on front-line positions, across a range of organisations.

Why this course?

- Grow your interpersonal skills and understanding of the tourism industry with hands-on, integrated learning experiences
- Start your journey – open doors with study in the beautiful Bay of Islands
- The perfect preparation for a career in tourism with a focus on front-line positions
- Learn from industry experts – our courses are taught by industry professionals.

QRC Tai Tokerau's Tourism Operations programme provides an introduction to the tourism industry. Graduates will understand the importance of customer service and interpretation in delivering a quality visitor experience.

The programme focuses on the concepts of manaakitanga and whanaungatanga and how these are applied to a professional tourism context.

Course Outline

Paper Title	Level
17 Weeks	
New Zealand Tourism	3
Tourism Regulations & Compliance	4
Tourism Interpretation	4
Tourism Operations	4

Pathways to Further Study

Graduates can pathway to QRC's Diploma in Hospitality Management (Level 6) or Diploma in Adventure Tourism Management (Level 6).

Entry Requirements

To be eligible for entry, applicants must meet the following requirements:

- Be 17 years of age at course commencement
- Completion of NCEA Level 2 or equivalent.

Duration

17 weeks

Intakes

- January
- July

Graduation

Level 4
New Zealand
Certificate in Tourism

Tai Tokerau

