



Arrival Information

The countdown has begun, and we are looking forward to welcoming you to the Queenstown Resort College (QRC). With only a few weeks to go until you will be living and studying here in Queenstown, we have put together a list of things you should know before you arrive.

If you have any questions, please do not hesitate to get in touch with us.

1. What to bring to Queenstown

Queenstown is a beautiful 4 seasons resort, with temperatures ranging from well below zero in winter to over 30 degrees in the summer. Make sure you consider this when you are packing. If you will be studying during the winter season, we recommend bringing warm clothes such as woolen jumpers, a thick or insulated jacket, scarf, beanie etc. Our weather can be a little unpredictable so prepare for changeable weather, especially in autumn and spring. A rain jacket will come in handy as it can rain at any time of year.

If you are living at QRC Lodge and have clothes that you cannot fit into your suitcase and you wish to send them down, you are able to send them to:

QRC Lodge
1 Sainsbury Road
Fernhill
Queenstown

Please clearly mark your name and your start date on the parcel so we know who it is for. If you are not staying at the lodge, please send them to the college address.

2. Orientation and Enrolment Day

Your orientation and enrolment commence on the date noted on your **Offer of Place**.

A copy of your orientation schedule can be found within this pack and your attendance is compulsory. During these two days you will be given information about your course, QRC facilities and procedures alongside vernal information about Queenstown. You will also have the opportunity to get to know the other students and staff. We will be hosting a Welcome Function, please ensure you RSVP with guest numbers prior to arriving.

3. QRC Lodge – Halls of Residence

QRC Lodge is an awesome place to live.

If you are staying at the QRC Lodge don't forget to bring the following:

- Bedding including duvet cover, duvet inner, pillow, sheets.
- Bathmat, towels & toilet paper
- Lodge residents are responsible for cleaning their rooms – cleaning kit is provided per accommodation wing.
- Laundry powder – coin operated student laundry onsite.

We appreciate that for many students this is the first move towards independent living. To make this transition as smooth as possible it is important to know how to do the basics! Ensure you are ready for lodge life & familiarise yourself prior to your arrival with:

- the laundry (clothing and bedding + ironing for uniform)
- good cleaning practice in shared spaces such as the kitchen and your bathroom.
- cooking a basic, healthy meal safely

Dinner is provided Sunday – Thursday (5 nights) and breakfast is provided each day. Students also have access to a fully equipped kitchen. A copy of the Lodge Handbook is included in this pack so please ensure you have read all the conditions of your tenancy prior to signing the declaration form.



4. Money and Personal Expenses

Expected living expenses in Queenstown are approximately \$12,000 - \$15,000 per year. This may be higher if you choose to take part in activities such as skiing or snowboarding.

Queenstown has a \$2 bus fare which will allow you to travel across the Queenstown area. This is an affordable option for travel to and from college.

QRC also has a student café located on the first floor of the college. To pre-order your credit, please complete this [FORM](#).

Textbooks and course materials are included in your tuition fees but do allow some extra money for additional printing, copying etc. You will need to bring stationery (pen, notepad, and a scientific non-programmable calculator) and a laptop.

5. Uniform

All Students are supplied with a uniform (see detailed outline below) and this will be fitted during Orientation Week. We highly recommend purchasing your shoes prior to arriving in Queenstown and bringing these to your scheduled uniform fitting session during orientation. More details regarding footwear requirements can be found in this pack. Uniforms are typically issued a week after your fitting session and please note you will be **expected to dress in smart clothing while on campus** until received. Please be sure to pack appropriate clothes to wear to college during orientation and your first weeks.

Once received, students are required to wear uniform Monday to Friday, while in class, traveling to and from QRC House, at official functions and excursions, as well as in front of house areas on campus.

QRC Diploma of Adventure Tourism Management Uniform

All students are supplied with:

- 1 cotton T-shirt
- 1 merino polo shirt
- 1 long sleeve merino top with collar
- 1 soft shell jacket
- 1 pair of full-length trousers
- 1 pair of shorts
- 1 name badge

Students must supply their own black socks and shoes (please see guideline overleaf). It is also recommended that students bring extreme weather gear for outdoor activities.

QRC Diploma of Hospitality Management Uniform

Females will be supplied with:

- 1 business jacket
- 1 skirt
- 1 pair of trousers
- 3 blouses
- 1 knitted vest
- 1 tie
- 1 scarf
- 1 name badge

Males will be supplied with:

- 1 business jacket
- 2 pairs of trousers
- 3 shirts
- 1 jumper
- 1 tie
- 1 name badge

Students will need to supply smart black shoes (please see guideline overleaf) and either black socks or sheer natural or black stockings when opting for the skirt.



6. Academic Requirements

The following items are required throughout your time at QRC to best support study on campus.

- Laptop and Charger: (a Wi-Fi capable Microsoft Windows 10 or Apple macOS laptop, capable of running the latest version of the Microsoft Office suite. Detailed technical requirements can be found on [Microsoft's website](#). Please talk with us if this is a concern)
- Pens/Pencil/Rule/Pencil case etc.
- Notepad
- Scientific Calculator
- Bag
- Water Bottle/Keep Cup

7. International Students

When you arrive in New Zealand it is advised that you have a small amount of NZ\$ for initial purchases on your arrival. Money can be exchanged at all airports. New Zealand shops usually accept cash, 'Eftpos' bank cards and credit cards. QRC can also help you to arrange for a bank account to be set up if you don't already have one. Please note, we drive on the left-hand side of the road in New Zealand so if you are planning to drive be aware of this.

If not already supplied, please ensure you bring the following to Orientation:

- Details of your address in your home country, written in English
- Your current student visa or permit

If you have any questions, please contact the Student Services team where the staff are happy to help you.

Student Services
Queenstown Resort College
Ph: +64 3 409 0500 email: lynsey.bullock@qrc.ac.nz

We look forward to seeing you at QRC soon.



Guideline for Purchasing Footwear

WE HIGHLY RECOMMEND PURCHASING SHOES PRIOR TO ARRIVAL.
COURSE SHOES MUST BE BROUGHT TO UNIFORM FITTING DURING ORIENTATION

Adventure Tourism Management:

Colour: Must be all black including sole.

Branding: Logos are allowed provided they are all black.

Comfort: Shoes must be practical. No jandals, high tops or boots.



Hospitality Management:

Colour: Must be all black leather including sole & laces No suede or elastic fabrics allowed.

Style: Females must wear non-slip court shoes with a rounded toe and no decorations. Males must wear business shoes or business style slip on, with non-slip soles. No decorations are permitted with the exception of 'brogue' style. No boots are permitted.

Comfort: For safety reasons heels must not exceed two inches (5cm) and may not be wedge heels, foam rubber heels or platforms Flats are acceptable. A higher cut court shoe or single strap across the arch of the foot is acceptable.

