



Education for the Future

Tai Tokerau 2025

Tourism and Hospitality Business Management

Experience QRC.

Choosing your future career is one of the most important decisions you will ever make.

Come and Experience QRC Tai Tokerau for yourself. It is an opportunity to meet students from all over New Zealand who are also interested in tourism and leaves you better informed to deciding on your future study pathway.

It is a valuable opportunity to meet mentors and faculty staff while you tour QRC facilities, get a taste of the best Tai Tokerau has to offer and learn what really sets QRC apart.

Who?

Experience QRC is for students currently in Year 12 & 13 and are interested in studying with QRC.

When?

Experience QRC runs for 3 days in Paihia during the April, July and October school holidays.

What?

- Find out about QRC's internationally recognised Diploma in Hospitality Management, Certificate Programmes and further study pathways
- Tour our campus and halls of residence, meet the staff and talk to current students
- Learn about the different career opportunities available within the tourism and hospitality industry
- Visit leading hotel and tourism operations with behind the scenes access and hear from respected industry professionals.

How?

Apply online by visiting

www.qrc.ac.nz/apply-EQRC





Level 4 Certificate
Tourism Operations

The QRC Certificate in Tourism Operations will prepare students to work in the tourism industry, with a focus on front-line positions, across a range of organisations.

Why this course?

- Grow your interpersonal skills and understanding of the tourism industry with hands-on, integrated learning experiences
- Start your journey – open doors with study in the beautiful Bay of Islands
- The perfect preparation for a career in tourism with a focus on front-line positions
- Learn from industry experts – our courses are taught by industry professionals.

QRC's Tourism Operations Certificate provides an introduction to the tourism industry. Graduates will understand the importance of customer service and interpretation in delivering a quality visitor experience.

The programme focuses on the concepts of manaakitanga and whanaungatanga and how these are applied to a professional tourism context.

Pathways to Further Study

Graduates can pathway to QRC's Diploma in Hospitality Management (Level 6) or Diploma in Adventure Tourism Management (Level 6).

Entry Requirements

To be eligible for entry, applicants must meet the following requirements:

- Be 17 years of age at course commencement
- Completion of NCEA Level 2 or equivalent.

Duration

17 weeks

Intakes

- January
- July

Graduation

Level 4
New Zealand Certificate
in Tourism

Tai Tokerau



Level 4 Certificate
Hospitality Service

The QRC Certificate in Hospitality Service provides graduates with industry current skills and competencies required to enhance the customer experience.

Why this course?

- Develop your service skills and customer awareness with hands-on, integrated learning experiences
- Learn from industry experts – our courses are taught by industry professionals
- Study close to home – from our Paihia Campus at the heart of Northland's tourism industry
- Graduates will have the skills to work as advanced food and beverage professionals within the hospitality industry.

The QRC Certificate in Hospitality Service provides graduates with industry current skills and competencies required to enhance the customer experience. You will gain the knowledge of food and beverage service trends, cultural intelligence techniques and compliance procedures needed to succeed in New Zealand's dynamic tourism and hospitality industry.

Pathways to Further Study

Graduates can pathway to QRC's Diploma in Hospitality Management (Level 6) or Diploma in Adventure Tourism Management (Level 6).

Entry Requirements

To be eligible for entry, applicants must meet the following requirements:

- Be 17 years of age at course commencement
- Completion of NCEA Level 2 or equivalent.

Duration

17 weeks

Intakes

- January
- July

Graduation

Level 4
New Zealand
Certificate in Food and
Beverage Service

Tai Tokerau



Level 4 Certificate
Leadership & Performance

This business programme will equip graduates with the appropriate skills, knowledge, and tools to effectively manage a variety of businesses and teams.

Why this course?

- This business programme provides a clear framework to analyse situations to improve performance and team motivation within any business
- Effective leadership and high performing teams are critical elements that support success in organisations
- The QRC Certificate in Leadership & Performance will equip graduates with the appropriate skills, knowledge, and tools to become effective business managers.

Pathways to Further Study

Graduates can pathway to QRC's Diploma in Hospitality Management (Level 6) or Diploma in Adventure Tourism Management (Level 6).

Career Opportunities

Graduates of this qualification may be employed in management roles such as a first line manager in a variety of business, cultural or community contexts (retail, sports coaching, community projects).

Entry Requirements

To be eligible for entry, applicants must meet the following requirements:

- Be 17 years of age at course commencement
- Completion of NCEA Level 2 or equivalent.

Duration

17 weeks

Intakes

- January
- July

Graduation

Level 4
New Zealand Certificate
in Business (First
Line Management)

Tai Tokerau



Level 6 Diploma
Hospitality Management

The internationally recognised Diploma was founded on the Swiss standard of service excellence and equips graduates with the theory, practical skills and professionalism to succeed in the growing hospitality industry.

Why this course?

- Open up career opportunities around the world
- Choose your elective; Wine Studies or Events.

A fully paid industry internship is a key element of the programme, enabling students to put their skills and knowledge into practice and gain valuable real-world experience in an industry setting. The internship creates a unique learning and mentoring environment which enhances the students experience and employability.

Career Opportunities

QRC's Diploma in Hospitality Management prepares graduates with the skills and knowledge needed to work in the world's leading hospitality operators. From luxury resorts and world-renowned wineries to premium tourism operations, they all need world-class management. QRC trains multi-skilled, qualified and ambitious industry professionals, ready to enter the workforce in leadership roles such as: front office, food and beverage, sales and marketing, rooms division, accounts and finance and human resources.

Entry Requirements

All applicants must be a minimum of 18 years of age at course commencement. All applicants undertake a detailed course discussion with a member of the academic team.

Academic Requirements:

- 10 Level 1 (or higher) Numeracy credits
- 48 Level 2 (or higher) credits over four approved subjects including 4 Reading and 4 Writing Literacy credits.

Duration

21 months

Intakes

- January
- July

Graduation

Level 6
New Zealand Diploma
in Hotel Management

Tai Tokerau



ADAPTABLE REWARDING CONNECTED COMPREHENSIVE. ■

Accommodation & pastoral care

QRC Tai Tokerau Halls of Residence offers a whānau-style living environment and is conveniently located a short 5-minute walk from the campus and town centre. The lodge provides breakfast, lunch and dinner 7 days a week, as well as mentoring and support from on-site Lodge Managers.

Single and twin share options are available. Rooms are fully furnished with TV, fridge and ensuite bathroom. Communal facilities include SKY television, wireless internet, pool and lounge areas.



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